

NEWSLETTER # 2

Dear Partners, Colleagues and Friends... We are happy to present you the 2nd newsletter of our project "COREGUIDANCE: Comprehensive Guidance for Resettled Refugees Project"! Through these newsletters we will inform you about the main project achievements, and we will be glad if you wish to follow us.

COREGUIDANCE: Comprehensive Guidance for Resettled Refugees Project

COREGUIDANCE is a two-year project designed and implemented by organizations from Turkey, Italy, Greece and Portugal under the Erasmus + Programme - Strategic Partnerships in Adult Education, funded by the European Commission.

Goal

The main aim of this project is **to strengthen the profiles of refugees in terms of their survival skills and adaptation to resettled areas through development of a sustainable Interactive Information Platform» and to create a common-shared-upgraded tools and practices at European level with the products to be developed within the project.**

NEEDS ANALYSIS

During the last months, CORE's partners – **Ankara ASPIM** (Turkey, project coordinator), **APEC-Education Consultancy Limited Firm** (Turkey), **ANILDER**-Anadolu İletişim ve Eğitim Derneği (Turkey), **CO.P.E.** -Cooperazione Paesi Emergenti (Italy), **Kerigma**-Instituto De Inovacao E Desenvolvimento Social De Barcelos (Portugal), **Civis Plus** (Greece) – conducted **questionnaires on the situation and needs of refugees and asylum seekers** in the respective countries.

This activity of needs analysis, with a first phase of questionnaires and a second phase of report writing, has consisted in **preparatory work for the future online platform** that is going to be realised within the project COREGUIDANCE.

The analysis consisted in a **"State of the art evaluation questionnaire for refugees/asylum seekers"**, and a **"Needs analysis questionnaire for interactive platform for refugees & asylum seekers"**. Questionnaires were open to all asylum seekers and refugees and the participants freely chose to answer to the questions.

Each partner then wrote a country based report on the results of the questionnaires. A final **needs analysis report** of the whole partnership was finally produced.

The data collected gave us a **general overview on the needs of refugees/asylum seekers** and facilitated for us the **identification of what information refugees/asylum seekers need to know about the country of destination and their essential services.**

The questionnaires mainly investigated the following aspects, on which the final guide and the interactive platform will focus:



CITIZENSHIP

EDUCATION

HEALTH

LANGUAGE

SOCIO-CULTURAL

FINANCIAL SITUATION

The need to access the following information was inquired:

Citizenship: getting an ID number and passport; register as a refugee; receiving information about the requirements of refugee status; legal rights; reaching police stations; and legal support.

Health: easy access to addresses, phone numbers and websites of city/town hospitals; going to hospital without assistance; benefiting from health services more easily; making a doctor appointment; and effective interaction with health officials.

Education: getting information on education services; easy access to addresses, phone numbers and websites of educational institutions; going to school without assistance.

Financial situation: getting information on financial supports and working conditions; making a work contract; knowing more about insurance conditions.

Socio-cultural: getting information about social services centres; social services for women, children who need protection, addicted people, disabled people, elderly people; family counselling; cultural activities; cultural/religious associations; and using public transportation.

Language: acquiring language proficiency; language courses; applying for language course without assistance; communicating with the people around; expressing needs, thoughts and feelings in the language of the hosting country.

The refugees/asylum seekers were overall interested in having access to this information in an easy and accessible way, which is CORE's aim.



Coreguid@ncE



Comprehensive Guidance for Resettled Refugees
COREGUIDANCE

NEEDS ANALYSIS REPORT

June, 2018



Next steps

Designing the interactive platform based on the results of the need analysis and interviews

Implementation of the usability tests of the interactive platform

Alpha and Beta versions of the interactive platform

